

TOWER ESTATE PLACECHECK



FINAL REPORT

&

ACTION PLAN

September 2004

A placecheck is a survey carried out by local people. It asks what is good about the area that we live in, what is bad and how can things be made better. It is about working together for a joint purpose, not just local people but all agencies, authorities and businesses that have an interest in the local area. The best thing about a placecheck is that it works.

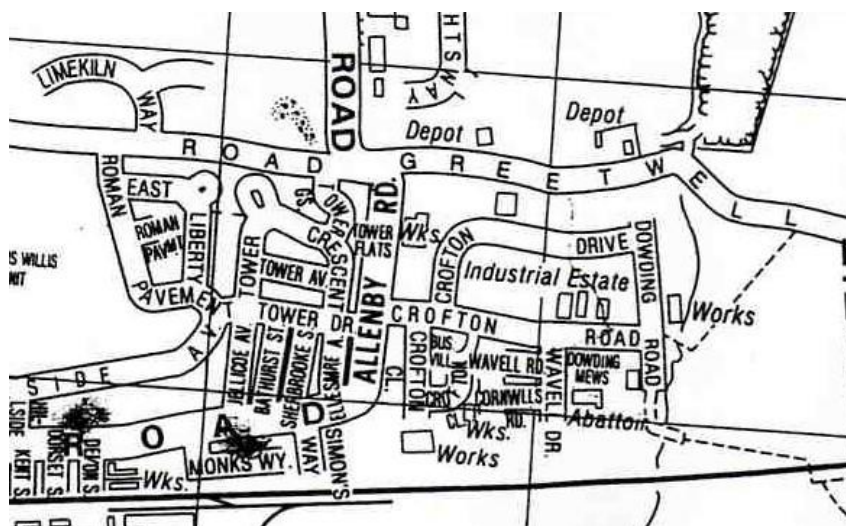
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Introduction

Since the launch of the Monks Road Placecheck report in summer 2002, there has been a marked improvement of that area. Whilst some of the improvement schemes had already been planned ahead of the placecheck, there is no doubt that the findings of the report have had a significant influence on how different agencies and groups have worked together for the good of the area. This has encouraged the use of placechecks as Community Planning Tools in other parts of Lincoln.

The Tower Estate

Geographical



The Tower Estate is situated at the far eastern end of Monks Road, just before the Allenby Trading Estate. For the purposes of this report, the 'Tower' lies within the following boundaries: to the north, is Greetwell Road, extending to the beginning of the County Hospital car-park. To the West, Hillside Approach and Hillside Avenue. To the south is Monks Road, and to the East, Allenby Road. The area is generally isolated as it is not on a main road, just flanked by three.

Residential

The residential area falls into three distinct types - classic redbrick terraced housing from Monks Road and the streets going uphill; mid 20th century bungalows on Hillside; and the Tower Council estate at the top of the hill. On the non-residential side, there is an old pathway that runs behind the gardens of Hillside Avenue, running past the Hospital and ultimately to Milman Road.

Commercial

There are a total of three retail outlets for the entire area - a newsagent / corner shop at the foot of Bathurst Street, and a general store and a chip shop on Roman pavement. However, the Allenby Trading Estate the other side of Allenby Road is a large commercial / industrial centre and generates a large volume of traffic, often HGVs.

Consultation

The findings in this report are based on comments and suggestions made by members of the Tower Estate Community. The principles of the placecheck were discussed at a meeting of the Tower Community Group on January 30th. During February and March 2004, members of the community - adults and children - walked around their areas completing questionnaires, taking photographs and making observations as to what they saw.

In addition, there were consultations between Groundwork Lincolnshire and young people as part of their investigating the need for a new play area on the Tower play area. Some of these findings are included.

Also included is consultation between local tenants and the City of Lincoln Council via the Tower Estate Tenants Forum.

Results from walkabout

Allotment Path

The allotment path that runs from the top of Hillside Approach to Milman Road, behind the Hillside gardens, is reportedly part of the Viking Way. The Community's comments reflect their feelings and fears for the path.



**“Like the Tarmac Path”
“A new solid fence has been erected”
“This fence is needed to back onto
house gardens all the way down to the
path.”**

The new tarmac path is a great improvement but it really needs to have anti-cycle and car obstacles to stop joy riders.

**“Put up signs saying no motorcycles and pedestrians only.”
“Allotment path – block off except for pedestrians.”**

The new fence is also welcomed. If this were extended to cover the back of all resident's gardens, then this would significantly reduce break-ins.

Unfortunately the local community's comments reflect how some other people treat this footpath.

“Anti-social behaviour”
“Burnt fence”



Litter is also a very serious concern.



“Scattered rubbish everywhere.”

Further down the path, on NHS owned land....

“Mass tipping”



As if this was not disgusting enough, the problem is compounded by a recent talk of

“Possible withdrawal of Saturday rubbish collection”

Does this affect the path or is it another refuse collection scheme which deals with tipping?

Ideas for improving the path are relatively straight forward,

“Introduce CCTV”

“Put in street lights but keep them away from the garden fence”

including an attempt to show pride for the area.

“Restore the Viking way”

“Incorporate the path into the City Council’s Hidden Gems programme.”

Hillside Approach

As Monks Road is a major traffic artery, anything coming down Hillside Approach needs to have clear, unobstructed views of what they are entering.



“Double yellow lines at the foot of Hillside Approach need to be extended an extra 10 yards, as parking obstructs the view onto a very busy road”

Making crossing easier for wheelchairs and prams is appreciated.

“Good dropped kerb at the top, although it is too close to a blind corner.”

“More litter bins are needed.”



Hillside Avenue

Situated on the brow of the hill, local residents are unanimous about what they like about Hillside Avenue.



“Superb views of countryside, over the River etc”

“Friendly Community”

“Neighbourhood Watch”

“Spacious gardens”

Having seen the recent improvements on Monks Road, there is also agreement as to how the area could be improved.

“Would prefer brighter street lighting”

“Street lighting is dull and jaded”

Although Hillside is off the main traffic route, transport still affects the area.

“Heavy lorries turning on grass verges”

“Uneven paving slabs”

“Repair slabs on the pavement”



Residents have pride in their area and would like to maintain its standards.

“Verges that need trimming”

“Lack of litterbins”

Tower Crescent / Avenue

Coming out of Hillside Avenue and into the uphill part of the Tower, there is a considerable amount of greenery in the form of grass verges, greens and trees. Comments from the community certainly reflect some degree of pride in this.

“Proximity to town and the cathedral and castle”

“Trees and birds in the back garden”

“Tower Flats with lovely gardens and bungalows opposite”



There are some beautifully kept gardens on the estate and each house or bungalow has plenty of garden space.

Litter

The City Council operates a Civic Community Service on the Tower every three weeks. One of their rules is that people getting rid of rubbish must wait with it until it has been collected. This is to ensure that if Cory are unable to turn up, then householders can take their rubbish home until next time. The result of not following these simple rules is...



“Dumped settee beds on Tower Crescent Green”

This now remains an eyesore until the Civic Community Service next comes to take it. What have those people who live in the surrounding bungalows done to deserve this? No-one can be prosecuted unless they have been identified so should neighbours be encouraged to report others?

**“Wood with nails in Tower Avenue
and a broken unit on the pavement”**



**“Dog mess”
“Anti-social behaviour”**



“Drivers ploughing up grass verges”

**“Bikers without helmets, lights and
tax”**

**“Untaxed and unsafe cars parked on
the road”**

All of this happens because of one main reason – it is *allowed* to happen. Only a minority of people participate in anti-social activities, yet it is the majority who not only suffer, but allow it to continue. Why is this? Because not every incident is reported by the public. Not every council official properly vets who is allowed to move into a council property. Not every housing association is as firm on their tenants' behaviour as they should be. Shops knowingly sell alcohol to people who will just drink it on the streets.

New laws have come in to help local communities. Anti-Social behaviour Orders (ASBOs) give the police new powers. Councils can evict those who do not treat their property or neighbourhood with sufficient respect. But these laws can only be used if the authorities are informed of incidents and also if they have the correct procedures to ensure that the right action is taken at the right time.

The remedies for this anti-social behaviour are relatively straightforward.

“Community Beat Officers”

“Police on foot”

“Put speed ramps on Roman pavement to stop boy racers”

**“Provide non-movable bins for litter and dog mess, similar
to those on Monks Road”**

**“More telephone booths – the current one is vandalised on
a weekly basis”**

Tower Play Area



One of the biggest bones of contention on the Tower is the play area. A major social problem in urban Britain is youth crime and anti-social behaviour. Most urban areas in the country would be grateful to have such a purpose built play facility, and yet it is the source of constant problems which have led to a difference of opinion on how to find a solution.

It is not the existence of the play area that is a problem,

“Good that it is actually there”

but rather what is (or what isn't) in it, how it is used, who it attracts and the efforts to deal with the problems.

The play area has a main gate on Tower Crescent with two additional access points on Tower Crescent and Tower Avenue.

The play equipment is at the far end of the field from the main gate. Halfway down, on one side is an artificial hump, probably landfill grassed over.



The play equipment is both old and old fashioned.

“Poor quality play equipment”

Climbing frames and swings are mainly for children under the age of eight.

**“Nothing for older children”
“A boring place”**

Subsequently, older children feel frustrated and left out, so some of them vandalise the equipment.

“Equipment always getting vandalised”
“Swings are wrecked”

All of which makes parents very wary about letting their younger children use the play area. The knock on effect is the less supervised activities there are, the more the park falls into unacceptable standards for a play area.

“Rubbish on the park”
“Glass on the park”
“Muddy”

Anti-social behaviour on the play area often extends to the household gardens that back onto the field.

“Children climb the fence to get into gardens”

The resulting vandalism has led to different parties offering different solutions. The Council’s reaction is often to lock the main and alley gates.

“If the park is locked during the holidays, kids break down part of it to get in or use people’s gardens as access”



So when bolt-cutters (used by young people) are applied to the locks, it is not only the gate that gets damaged, it is also the relationship between those who want to use the park and those who live next to it.

People’s opinions on the way forward can be divided into providing specific facilities...

“Put in football pitch”
“Basketball court”
“Skate park”
“Hockey pitch”
“A swimming pool”
“Something for younger children”

..to making it an overall better place in general....

**“Places to sit down”
“Bins”
“Need lights and a shelter”
“A cigarette bin”
“Keep it clean”**

...and to increasing the security of people’s properties.

**“Better surround fence to keep kids out of gardens”
“Better fencing would make people feel more secure”
“Security cameras”
“Put up palisade fencing”
“Grow prickly shrubs around the fencing”
“Higher surround fence needed”
“CCTV monitoring required”**

Perhaps the most constructive comment came from an adult, weary of the problems that have yet to be resolved.

“After speaking to a lot of the local children including some that have been known to cause problems, they have told us that they are bored and would like a park that they can use to play sports and to meet their friends.”

All parties need to look at solutions that alleviate all problems, not just meet one side of the divide. The stark choice is one of either everyone sitting down together to resolve this issue, (perhaps with an outside organisation who can help provide better play facilities as well) or the City Council can continue to keep fitting new locks to gates and then wait for these to be cut, whilst neighbouring properties continue to be damaged.

Tower Gardens



“Bodge job done on fences – concrete base of fence is already crumbling”

Will this be repaired before or after the whole fence becomes dangerous?

Sherbrooke Street, Jellicoe Avenue and Bathurst Street:



“New tactile kerbs- these are very good”

“The Cleaning man on a Friday is always welcomed”

As with the uphill Tower area, litter and general unsightliness are problems.

“Some households put rubbish bags out too early”

“Litter under cars”

“Lots of broken kerbs”

“Broken street signs”

“Muddy path sides”

“Dog mess”

“Leaves are all mushed up”

“Non insulated phone wires exposed to public”

Are these live? Do they carry any current?

If this was the council’s responsibility, there would be uproar. So why can’t the owners take their own responsibility?



“Building repairs on No. 44 need to be completed – has been left too long”

How long should repairs take before the scaffolding begins to blight the area?



“Double parking on the pavement”

These streets were built long before cars were a common household feature. What is the solution? Is there a practical one?

Monks Road at the bottom of the uphill streets

“Path too narrow near corner of Jellicoe Avenue”

How can prams and wheelchairs get past this? Often, vans are also parked on the pavements which make it even harder to get past.



East Liberty / Roman Pavement

As with other parts of the estate, the local community do find some aspects that they like.

“Some gardens are very well kept”



Some amenities and repairs by the council are also appreciated.

“Nice small green”

“New council fencing”

“New council house roofing”

“New council house guttering”

But for all the positives, there are unfortunately a lot of negatives.

Some households clearly have less respect for their own gardens than others.

“Unkempt / rubbish filled gardens”



Alleyways that should provide a shortcut through the estate have become extremely unpleasant places.



“Muck in the alleyway, broken / smashed fencing with glass and a discarded carpet just left there”

“Vandalised alleyway – broken glass at someone’s front door”

“Close the alleyways and provide clear lighting”

Even the open streets are not safe from anti-social behaviour by people who give the impression of simply not caring.

There are further complaints

“Wickes trolley in a garden with lots of full bin bags”

“Road vandalised with paint”

“Rubbish awaiting collection by council”

“The back of roman pavement flats”



“Cars parking on grass verge”

“Vans parked on pavements, very difficult to pass”

This van has not hit the tree, it’s just very badly parked. Unfortunately, this is a common local feature.

“More parking places needed”

“Broken windows”

“Dog mess on the pavement”

“Crab apple trees are vandalised and the apples never swept up.”

“Poor street lighting”

“Un-dropped kerbs – very muddy”

“Collapsed kerb – again, very muddy”



“Could there be some council assistance to help with the roofs of private tenants?”

Access to behind the shops and flats on Roman Pavement, is all too easy.

“This needs a steel gate rather than a low wooden one.”





Sometimes a bit of 'left hand-right hand' co-ordination comes in handy. This garden is next to the shops on Roman Pavement. Once beautifully kept, it has been repeatedly vandalised mainly due to the easy access provided by the low wall. So, rather than protect this garden, the high fence with anti-climb paint on only protects the next garden. How does this make the occupant of the first house feel?

“Build up the neighbouring wall, to prevent vandals wrecking the garden even further – use common sense”

“Damage to neighbouring properties”

“Broken glass panels in the flats”



Even the fight against crime itself has become just another statistic.



“The CCTV camera has been stolen. It needs a security cage around it.”

There is a feeling of the shops and flats being under a state of siege. This is best summed up by the repeated vandalism served up to the telephone kiosk, which is damaged on a very regular basis.

“Broken glass in the telephone kiosk”



The shops are at the heart of the estate and, as such, should be a clean and friendly place. Apart from the Play Area, this is in effect the only ‘community facility’, where people can ‘meet’. At present, the Tower Community Group has to meet in someone’s front room. If a building were made available for community use, it could be used in so many ways – even as a base for a youth club, which could drastically cut anti-social behaviour – as well as bring greater self-esteem to the area. This has to be addressed.

Greetwell Road

The northern exit from the estate should provide easy access to the Hospital and uphill Lincoln. Being predominantly trees and grass verges, it should also be an attractive walk. But...



“Spinney is full of litter, constantly dumped and not cleared.”

It would be difficult to find a more disgusting site in the City. Why is this just left as it is? Who owns the land? Who is responsible for its maintenance?

Walking past this eyesore, the journey soon comes to an end, thanks to a strange piece of planning.

“Footpath to bus stop just ends”



Meanwhile, across Greetwell Road....

“No footpath on right hand side of the road”

So just how are people expected to walk down Greetwell Road, apart from on a grass verge? How do prams and wheelchairs fare on the grass? Furthermore, the junction of Greetwell, Allenby and Outer Circle Road is not an ideal crossing point.

“Junction is very dangerous to cross”

“Put mini roundabouts on the junction of Allenby and Greetwell Road.”



Ellesmere Avenue

Effectively a cul-de-sac, a buffer between housing and Allenby Road.



“Poor road surface, needs re-laying”

“Grass verges are good (but need cutting)”

Issues to take forward

The urgent need for a community facility:

Such as a converted house. This could be used not only by the local community but also outside agencies e.g. Benefits agency.

Litter / Tipping:

Get all parties working together on this and clearly identify the roles and responsibilities of each organisation, with contact details of responsible individuals made available for specifically stated areas e.g. spinney, allotment path.

Effective action to be taken against fly-tippers, make the area smart so tipping will stop.

Make the allotment path impossible to fly tip on – CCTV.

Crime and anti-social behaviour:

Better security for homes - clampdown on persistent troublemakers etc.

Get people to feel more confident about reporting incidents.

Investment in the area

Include *all* the uphill area in the Lincoln Eastern Growth Corridor Study Area - not just Tower Crescent, Avenue, Drive and Gardens.

Make the Tower feel more part of the Abbey Community, remove barriers that cause isolation

Traffic:

The effects on the area of bad parking and traffic in general

Improve access to outside the estate / crossing dangerous roads

Better Street lighting:

Can the Monks Road lighting scheme not be extended to the Tower?

Activities for younger people

Improve the Play Area

Some developments affecting the Tower Area are already planned or are about to be –

- The planned Eastern Bypass will have a significant effect on the Tower Estate.
- Greetwell Road will become a main feeder road for the bypass
- A cycle / pedestrian link is being planned for Monks Road, Allenby Road and then into Crofton Road, on the Allenby Trading Estate

- Traffic calming measures are to be introduced to Monks Road and Allenby Road.
- Improvement to the junction of Greetwell Road, Outer Circle Road and Allenby Road.
- The development of employment zones – presumably industrial units or similar east of the Allenby Industrial estate. These will be accessible via the cycle link.
- The development of leisure facilities – both indoor and outdoor – between the railway line and the River Witham. Whilst admittedly outside of the Tower area, these developments will have an effect on local residents in that these will be both facilities to use and also possible avenues of employment.

How can we link in?

Issues, Priorities and Action to be taken

Obviously, it will not be possible to change everything overnight whilst some initiatives can be introduced relatively quickly, others will require greater planning and resources. Accordingly, priorities have been divided into short, medium and long term to reflect a realistic timescale.

Priority - Working Together

Short Term Goal:

Get residents, City Council, Police, County Council, Cory - all agencies working together better. Get rid of the 'us and them' and the 'blame' mentality. Quite often, the council gets blamed over events for which it has no responsibility whatsoever.

Action:

- Draw up a list of names and contacts by agency that identifies who is responsible for dealing with different incidents in the local area e.g. litter, vandalism.
- Ensure that all the local community is aware of and has access to this list (via a local newsletter?) and who to report incidents to. Get agreement from all parties that the responsible named persons will take the correct action to alleviate the incident. If

local residents are responsible for the incidents, ensure that they are dealt with solely by the correct authorities.

- Erect a large information board showing a map of the area showing streets, businesses, local information, contact details for different authorities etc. (Similar to that in the Arboretum) Make this sign vandal proof and ensure that it is protected and maintained. Look for funding through local grants.
- Start up a newsletter for the Tower Community which will include all the above mentioned contact points

Short Term Goal

Work with the Monks Road Neighbourhood Initiative (MRNI) to ensure there is neither overlapping nor duplication. Learn from them as to how they have achieved their goals.

Action:

- MRNI and Tower Community Group to invite each other to their meetings.

Priority - Tower Community Group (TCG)

Short Term Goal

Consultation with this community group should be compulsory for any authority or organisation that has development plans affecting the Tower area. TCG should be given as much support as possible through funding, training etc. All members of the local community are very welcome to join.

Action:

- Tower Community Group to join the City wide Community Forum, which feeds into the Community Network which itself feeds into the planning process for Lincoln.

Priority - The urgent need for a community facility:

Short Term Goal

There is no community facility on the Tower. If one were established, this could be used not only by the local community

but also outside agencies could hold drop-ins for the local community. e.g. the Pensions Agency.

Action

- TCG to work with City Council in identifying a property that could be turned into a community building.
- TCG to consult with the local community and identify different uses that a community building could be put to.

Priority - Dealing with Litter and Fly Tipping:

Short Term Goal

Get all parties working together on this and clearly identify the roles and responsibilities of each organisation, with contact details of responsible individuals made available for specifically stated areas.

Action

- Clear list of responsible parties and direct contact numbers to be printed in the Tower newsletter. All agencies are to contribute to this and to update any changes.

Short Term Goal

Make the allotment path more pleasant to use and thereby deterring fly tippers.

Action

- Consultation will be carried out by the County Council over a proposal to resurface Allotment path from Tower Drive to Fairfield Street. This will create a shared use footpath / cycle track.

Short Term Goal

Clear the Greetwell Road Spinney and create a Community Nature Area.

Action:

- TCG to liaise with the City Council, Probation Service and local volunteers to clear the Spinney of litter.
- TCG to consult with local community as to what the area should look like.

Short Term Goal

Clean the Tower Estate up and keep it clean.

Action:

- Install more litter bins and put them in appropriate places following consultation with the community.
- Install more dog waste bins and put them in appropriate places following consultation with the community.
- TCG to have access to litter pick equipment.
- TCG and City Council to identify and tackle rubbish hot spots.
- Community to report people who dump rubbish on the greens or who put junk out days early for the municipal collection. City council can fine these people heavily under new legislation.

Priority - Crime and anti-social behaviour:

Short Term Goal:

How to beat it. Make sure that everyone has the will to win and recognises the seriousness of the situation.

Action:

- People to report *all* incidents of crime and anti-social behaviour; therefore people have to feel confident about reporting incidents, without the fear of reprisals.
- Community to work closely with the Council's Nuisance Neighbour unit.
- Ensure that people know the local police officers' and the Anti-social behaviour co-ordinator's contact numbers by printing them in the newsletter.
- Establish a community incident report book to be available for both police and City Council to view.
- Community to work with Police and City Council to enforce Anti Social Behaviour Orders on persistent trouble makers where necessary.
- Better security for homes - clampdown on persistent troublemakers etc.

Priority - Traffic:

Short Term Goal:

Make it safer to enter Monks Road from Hillside Approach

Action:

- Extend double yellow lines further up Hillside Avenue to prevent cars parking near the bottom and blocking the view of motorists looking to enter Monks Road

Short Term Goal

Improve access to outside the estate / crossing dangerous roads

Action:

- TCG to be consulted over the proposed Eastern Bypass developments which will affect the roads that flank the Tower area.

Priority - Street lighting:

Medium Goal Term:

Obtain evidence from the Neighbourhood Renewal area of the new street lighting's effectiveness in reducing both crime itself and the fear of crime. Get improved street lighting for all of the Tower area.

Action:

- The report on the impact of street lighting on crime from Lincolnshire Development shows improved street lighting makes people feel safer. Ensure that copies of the summary report are available for the local community.
- TCG to carry out a survey of local residents about their views of street lighting. The survey's findings will be fed back to the City Council for their response.

Priority - Activities for younger people:

Short Term Goal:

Improve the Tower Play Area

Action:

- The current play equipment for young children should be removed and a special area for them will be created further down the park. A Multi Use Games Area, which can be used for football, basketball, netball etc, has been proposed following consultation with young people. Groundwork Lincolnshire are seeking funding for this.

Priority - Investment in the area:

Short Term Goal:

In it's plans for the Eastern Bypass (called the Lincoln Eastern Growth Corridor) Lincolnshire Development have divided Eastern Lincoln into parts, but only the Eastern half of the Tower is included – the implication is that both East Liberty and Roman Pavement are left out of any investment in the area. All investment in the surrounding area must be to the benefit of the whole Tower area.

Action:

- Include *all* of the uphill area in the proposed Lincoln Eastern Growth Corridor Study Area - not just Tower Crescent, Avenue, Drive and Gardens.

Conclusion

When interviewed for this placecheck, many people on the Tower Estate told how they felt that they had become the forgotten part of Lincoln.

As the placecheck report mentions more than once, there is a chronic need for a community facility of some kind on the Tower, not only for the Tower Community group and other organisations such as City of Lincoln Council themselves to use, but to restore a sense of both pride and morale in the area. Such a community facility would also allow those organisations and businesses who are either planning or investing in the Eastern Growth Corridor to consult the Tower Community over their plans for the area.

From this facility, a greater sense of community can grow which, with the rest of the placecheck's recommendations, will improve the quality of living on the Tower and surrounding area.

As the placecheck shows, the local community are not asking for much, just to live in a clean, decent, crime free area. If the placecheck recommendations are carried out by all parties concerned, then this will be achieved.

APPENDIX – The placecheck asked a further 15 questions in greater detail. These are the answers that local people gave.

1. Who needs to be involved in changing the place for the better?
 - Tower Community Group
 - Police
 - Local tenants and residents
 - Neighbourhood Watch
 - City Council
 - County Council
 - County Hospital
 - Shops on Roman pavement
 - Councillors
2. What resources are available locally to help people get involved?
 - This placecheck
 - Tower Community Group
 - Play Area
3. What other methods might we use to develop our ideas about how to improve the place?
 - Council to work closer with local community
 - Council to improve properties
 - More community involvement
 - More information about what is going on through posters in the shops
 - Invite different authorities and agencies to Tower Community Group meetings
4. How can we make the most of other programmes and resources?
 - Persuade authorities to listen and take notice of what is said
 - Council and community to work together
 - Get more people involved
 - Improve information between various parties
5. How can we raise our sights?
 - Get a community building
 - Get people from all over the Tower working together
 - Get investment in the area
 - Start a newsletter
 - Start and finish projects one at a time
6. What other initiatives could improve the place?

- Use Anti Social Behaviour Orders on persistent offenders
- Cleaner streets
- Make the play area a better place
- Stop people damaging properties around the play area
- Look after the greens
- CCTV back over the shops
- Stop vandalism and crime
- More parties in the play area
- Put a footpath on Greetwell Road

7. How can we make this a more special place?

- Get more sense of pride
- Stop bad families from moving in
- Have a regular summer fete
- Planting trees and shrubs in green areas (as mentioned above)
- Attract more activities to the area
- Lowering crime and vandalism
- Clean up the Spinney

8. How can we make this a greener place?

- Stop people from dumping in their own gardens
- Put a locked gate on the allotment path, with only people whose gardens back onto it having a key
- More litter bins and dog bins
- Report litter and dog fouling
- Clear up after crab apple trees drop their fruit
- Encourage people to use their gardens
- Voluntary planting and tending
- Collect garden rubbish
- Clean up the Greetwell Road spinney

9. How can the streets and other public spaces be made safer and more pleasant for people on foot?

- More police patrols
- Shortcut alleys to be got rid of, too filthy to be believed
- Clear up the greens
- Heavy fines for dumping
- Residents to be more vigilant and report incidents
- Get the dog mess problem sorted out
- Council to crack down harder on tenants dealing drugs

10. How else can public spaces be improved?

- Better street lighting
- Report and fine dumpers

- Regular litter picks
- Get more seats to sit on
- More public seating particularly by the waterside
- Litter bins emptied regularly
- Make the play area a nice, welcoming place

11. How can the place be made welcoming and easier for people to find their way around?

- Replace broken street name signs
- Clear up litter and dumping
- Better and pedestrian / cyclist friendly transport links with the surrounding area
- Get residents involved with where they live

12. How can the place be made adaptable to change in the future?

- Talk to the community more often, particularly about the Eastern bypass developments
- Have a community facility where planned changes can be discussed with the locals

13. How can better use be made of resources?

- Get some more resources for the area
- Get a community building
- Let the community know about different grants etc
- Help people who like looking after their gardens

14. What can be done to make the most of public transport?

- Lay a footpath on Greetwell Road to the bus stop
- Make sure that if the GP surgeries move, there will be a bus service going to them
- Information regarding routes and times of bus services on notice boards

15. Any further comments

- Make the council etc aware of anti social behaviour and make sure that they both know and use their powers to stop it.
- Stop local people feeling that they've been forgotten
- This should be a lovely area to live in